# Use Case 8: Read Anonymous Employee Service Review

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| GENERAL CHARACTERISTICS | |
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| **Last Update:** | 9/24/2106 |
| **Scope** | Restaurant Management Web App |
| **Level** | User Level |
| **Status** | Complete  Conceptualization |
| **Primary Actor** | Employee |
| **Secondary Actors** | Customer |
| **Stakeholders and Interests** | Customer: Wants employees service to be satisfactory.  Restaurant: Wants satisfied customers to ensure continued revenue.  Employee: Wants satisfied customers to ensure continued employment.  Manager: Wants to be able to ensure optimal employee performance. |
| **Preconditions** | Employee is validated. |
| **Success Post Condition** | System displays review of employee’s service. |
| **Failed Post Condition** | System displays failure message. |

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| MAIN SUCCESS SCENARIO (or basic flow) | |
| **Step** | **Action -** description in words of each step in success scenario |
| 1 | Employee opens reviews page. |
| 2 | System retrieves and displays list of reviews for the verified employee. |
| 3 | Employee selects review. |
| 4 | System retrieves and displays information for the selected review. |

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| EXTENSIONS or Alternate Flows | |
| **Step** | **Branching Action** |
| *2* | System cannot connect to review data. |
| 2a. System fails to connect to review data.  *2*a1. System displays error message.  2b. System takes too long to connect to review data.  *2*b1. System displays error message. |
| *4* | System cannot display review information. |
| 4a. System fails to connect to review data.  *4*a1. System displays error message.  4b. System takes too long to connect to review data.  *4*b1. System displays error message. |

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| SPECIAL REQUIREMENTS | |
| **Req Num** | **Requirement** |
| *1* | System should be able to retrieve order information in less than 30 seconds 90% of the time. |
| *2* | System should be able to run for 12 hours without fail at least 90% of the time. |

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| TECHNOLOGY AND DATA VARIATIONS LIST | |
| **Var Num** | **Variation** |
| *1* | System should be easily used on multiple different systems using web pages. |

***FREQUENCY OF OCCURRENCE***: Could be nearly continuous.

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| OTHER ISSUES | |
| **Issue Num** | **Issue** |
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